Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1-18.   (Cancelled).

19.   (New) A method of disambiguating database search results, the method comprising:

retrieving multiple database entries responsive to a database search, wherein said retrieved database entries include a plurality of common data fields;

processing data items in each of the data fields of said retrieved database entries according to predetermined disambiguation criteria;

based upon said processing, identifying from among said plurality of common data fields at least one disambiguation data field that satisfies said predetermined disambiguation criteria;

selecting one disambiguation data field based on a predetermined selection criterion when more than one disambiguation data field is identified in the identifying step; and

presenting, through a speech interface, data items corresponding to said selected disambiguation data field for each said retrieved database entry, wherein said speech interface is used in conjunction with a system in which said database search is performed, and wherein said speech interface provides users of said system with an interface for searching for information contained within a database in which said database search was conducted and with an interface for audibly receiving results of said database search.

20. (New) The method of claim 19, wherein said processing step comprises:

excluding data fields of said retrieved database entries having duplicate data items.

21. (New) The method of claim 20, wherein said processing step further comprises:

excluding data fields having data items that are not able to be accurately pronounced using the speech interface, wherein data item pronounceability is determined using at least one of a determination technique based upon a failed dictionary lookup where the dictionary contains pronounceable data items and a determination technique that analyzes patterns of consonant-vowel combinations occurring within the data items.

22. (New) The method of claim 21, wherein said processing step further comprises:

excluding data fields having data items that exceed a predetermined maximum length, wherein the maximum length is determined from an empirical analysis of a relative ease with which users recall audibly presented speech items.

23. (New) The method of claim 19, wherein said selecting step comprises:

selecting the disambiguation data field having data items with a smallest average length.

24. (New) A method of disambiguating database search results, the method comprising:

retrieving multiple database entries responsive to a database search, wherein said retrieved database entries include a plurality of common data fields;

processing data items in the data fields of said retrieved database entries according to predetermined disambiguation criteria;

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based upon said processing, identifying from among said plurality of common data fields at least one disambiguation data field that satisfies said predetermined disambiguation criteria;

selecting one disambiguation data field based on a user input when more than one disambiguation data field is identified in the identifying step; and

presenting, through a speech interface, data items corresponding to said selected disambiguation data field for each said retrieved database entry, wherein said speech interface is used in conjunction with a system in which said database search is performed, and wherein said speech interface provides users of said system with an interface for searching for information contained within a database in which said database search was conducted and with an interface for audibly receiving results of said database search.

25.   (New) The method of claim 24, wherein said processing step comprises:

excluding data fields of said retrieved database entries having duplicate data items.

26.   (New) The method of claim 25, wherein said processing step further comprises:

excluding data fields having data items that are not able to be accurately pronounced using the speech interface, wherein data item pronounceability is determined using at least one of a determination technique based upon a failed dictionary lookup where the dictionary contains pronounceable data items and a determination technique that analyzes patterns of consonant-vowel combinations occurring within the data items.

27.   (New) The method of claim 26, wherein said processing step further comprises:

excluding data fields having data items that exceed a predetermined maximum length, wherein the maximum length is determined from an empirical analysis of a relative ease with which users recall audibly presented speech items.

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28.   (New) The method of claim 24, further comprising:

receiving a user input specifying a data item associated with said selected disambiguation data field to disambiguate said retrieved database entries.

29.   (New) A computer-readable storage, having stored thereon a computer program having a plurality of code sections executable by a computer for causing the computer to perform the steps of:

retrieving multiple database entries responsive to a database search, wherein said retrieved database entries include a plurality of common data fields;

processing data items in each of the data fields of said retrieved database entries according to predetermined disambiguation criteria;

based upon said processing, identifying from among said plurality of common data fields at least one disambiguation data field that satisfies said predetermined disambiguation criteria;

selecting one disambiguation data field based on a predetermined selection criterion when more than one disambiguation data field is identified in the identifying step; and

presenting, through a speech interface, data items corresponding to said selected disambiguation data field for each said retrieved database entry, wherein said speech interface is used in conjunction with a system in which said database search is performed, and wherein said speech interface provides users of said system with an interface for searching for information contained within a database in which said database search was conducted and with an interface for audibly receiving results of said database search.

30.   (New) The computer-readable storage of claim 29, wherein said processing step comprises:

excluding data fields of said retrieved database entries having duplicate data items.

31.   (New) The computer-readable storage of claim 30, wherein said processing step further comprises:

excluding data fields having data items that are not able to be accurately pronounced using the speech interface, wherein data item pronounceability is determined using at least one of a determination technique based upon a failed dictionary lookup where the dictionary contains pronounceable data items and a determination technique that analyzes patterns of consonant-vowel combinations occurring within the data items.

32.   (New) The computer-readable storage of claim 31, said processing step further comprises:

excluding data fields having data items that exceed a predetermined maximum length, wherein the maximum length is determined from an empirical analysis of a relative ease with which users recall audibly presented speech items.

33.   (New) The computer-readable storage of claim 29, said selecting step comprises:

selecting the disambiguation data field having data items with a smallest average length.

34.   (New) A computer-readable storage, having stored thereon a computer program having a plurality of code sections executable by a computer for causing the computer to perform the steps of:

retrieving multiple database entries responsive to a database search, wherein said retrieved database entries include a plurality of common data fields;

processing data items in the data fields of said retrieved database entries according to predetermined disambiguation criteria;

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based upon said processing, identifying from among said plurality of common data fields at least one disambiguation data field that satisfies said predetermined disambiguation criteria;

selecting one disambiguation data field based on a user input when more than one disambiguation data field is identified in the identifying step; and

presenting, through a speech interface, data items corresponding to said selected disambiguation data field for each said retrieved database entry, wherein said speech interface is used in conjunction with a system in which said database search is performed, and wherein said speech interface provides users of said system with an interface for searching for information contained within a database in which said database search was conducted and with an interface for audibly receiving results of said database search.

35.   (New) The computer-readable storage of claim 34, wherein said processing step comprises:

excluding data fields of said retrieved database entries having duplicate data items.

36.   (New) The computer -readable storage of claim 35, wherein said processing step further comprises:

excluding data fields having data items that are not able to be accurately pronounced using the speech interface, wherein data item pronounceability is determined by at least one of a determination technique based upon a failed dictionary lookup where the dictionary contains pronounceable data items and a determination technique that analyzes patterns of consonant-vowel combinations occurring within the data items.

37.   (New) The computer -readable storage of claim 36, wherein said processing step further comprises:

excluding data fields having data items that exceed a predetermined maximum length, wherein the maximum length is determined from an empirical analysis of a relative ease with which users recall audibly presented speech items.

38.   (New) The computer-readable storage of claim 34, further comprising:

receiving a user input specifying a data item associated with said selected disambiguation data field to disambiguate said retrieved database entries.